

Diana (Didi) Culp

Experience

2000-present Pet Behavior Clinic, Inc. Frederick, MD

Principal

Manage website offering articles, professional advice, product reviews and other information related to training and caring for animals. Manage campaigns and projects.

2006-2009 Humane Society of the United States Gaithersburg, MD

Director, Education

Oversee department budget, annual reporting, staff of 7-10; develop curriculum and deliver courses in Animal Control, dog behavior, shelter management, compassion fatigue, the link between animal cruelty and violence against humans, and others.

Grant writing. Oversee website development and online learning management system.

Foster cooperation with other departments to deliver programs for disaster response, illegal animal fighting, wildlife management and specialized topics as needed. Online and seminar students increased from 3,000 – 6,000 since 2006.

2003–2006 *Frederick County Animal Control* Frederick, MD

Manager, Adoption and Volunteers (Animal Shelter)

Recruit, train and supervise volunteers to fill non funded shelter positions, oversee contract veterinarian program and spay/neuter clinic, public education and outreach programs (adoption and behavior evaluation) rotate with 3 other supervisors to provide coverage for 20+ employees during shelter operations, report to the director using statistical analysis of program success.

- Currently have a 300 member volunteer database with over 100 active volunteers
- Council of Governments Volunteer Team Award, 2004

2000–2003 *Montgomery County* Rockville, MD

Animal Services Officer for Police Department

Enforce criminal cruelty code for State, civil nuisance code for County, collect evidence for presentation in court, interview principals and witnesses, public appearances, developed training guide for call takers. All merit promotions earned at earliest opportunity.

- Wrote SOP for Division
- Delivered Customer Service for Animal Shelters program for HSUS
- Taught Animal Cruelty as it relates to violent offenders at Montgomery County Police Academy

1996–2000 *Spaulding and Slye* Washington, DC

Budget Analyst for Commercial Real Estate Brokers

Develop financial projections and collect receivable accounts, event planning, administrative support for managing partner, including grant and business proposal publishing. During 1998 the company experienced growth from 60 to 135 employees. Clients include Lockheed Martin, NIH, IBM, Bechtel, GSA, FBI, Drinkmore Water. Major responsibility was to collect 3% commissions on all leasing deals for 15 brokers while maintaining positive client relations for ongoing success.

- Increased income projection accuracy from 120 days to less than 30 days

- Wrote Sales Force Training Manual
- Attended Real Estate Licensing Course
- Employee of the year 1998
- Lotus Suite

1993–1995 *Fertile Hemispheres, Inc* Rockville, MD

Sales Marketing Manager

Develop marketing materials for direct mail sales and travel to trade shows to promote products and services. General ledger (GAAP), Corporate and payroll taxes. Temporary position for new company while attending graduate school.

1985–1993 *Seven Locks Animal Hospital* Potomac, MD

Veterinary Technician

Supervised team of critical care nurses in specialty animal hospital. Payroll, lab preparation, animal care, anesthesia and restraint. Consult with owners of pets about behavior problems.

- Similar position Anne Arundel Dog and Cat Hospital, Baltimore 1977-1983

1983–1985 *Girl Scouts of Central Maryland* Baltimore, MD

Farm Manager

Seasonal work for consecutive summers managing a residential riding camp and farm. Department of Agriculture inspections and American Horsemanship Association Certification.

Other Experience

Instructor: Dog and Cat Behavior and Investigating Animal Cruelty at *East Coast Animal Control Academy* 2003 – Present

Chair of Education Committee and member of *Metropolitan Council of Governments Animal Services Task Force*. 2000–Present

Internship: 7th Grade Guidance Counselor in *Fairfax County Public Schools*, VA 1994–1995

Teacher's Aid: Potomac Elementary in Montgomery County Public Schools, MD 1993–1994

Arbitrator, *Animal Matters Hearing Board*, Montgomery County, MD 1993–2000

Cruelty Review Board, Department of Police, Montgomery County, MD 1995–2000

Keith Levitt, MD PA Medical Billing and Coding, Medical Transcription 1993–1994

1981–1985 *Hiram College* Hiram, OH

- BA, Business Administration and Computer Science.

Education

1993–1985 *Marymount University* Arlington, VA

- MA, Psychology and Education
- Psi Chi Honors

Hobbies and Memberships

Level Walker, *C&O Canal Association*

Maryland Wildlife Rehabilitation Association (MWRA), BOD 1994–1996

Maryland Department of Natural Resources, Master Rehabber, Rabies Vector Permit

Parrot Rescue and Re-homing

Search and Rescue Canine Training

Emergency Animal Rescue Services Training (EARS)

Fund Raising

COG Task Force successfully raised \$11,000.00 in under 30 days.

MWRA incorporated and through membership drive and education programs, became a going concern in a little over a year.